

# Frequently Asked Questions:

#### QUESTIONS and ANSWERS

## Q. What exactly is the product or service being offered?

A luxury resort membership club backed by a full service travel agency that offers high end luxury travel at private member-only rates, as well as access to owner based timeshare resort properties. Members have the luxury of service that has been offered and in good standing for over 20 years. Customers gain access to thousands of beautiful timeshare resort properties, live customer service, and the ability to travel within just hours of making their reservation.

### Q. Can I buy the membership anywhere else?

Yes, this membership has been selling since 1986 with an average price tag of around \$15,000 USD. However, Global Resorts Network has the exclusive world wide rights to offer this product at the extremely low price of only \$7,995 for a Lifetime Platinum membership.

## Q. Where is the Corporate Office of Global Resorts Network located?

Global Resort Network, LLC 22601 N. 17th Ave. Suite 230 Phoenix, AZ 85027

### Q. What payment methods does Global Resorts Network accept for payment of the membership?

Electronic Check Online Cashiers Check Direct Deposit (Bank of America) Bank wire transfer Credit Card

#### Q. Can I save on airfares, cruises, and car rentals?

As part of your membership, we make sure that you have access to the best prices available on airfares, cruises, and car rentals.



#### Q. How does this differ from a timeshare?

Timeshares have huge up front costs and are also known to obligate purchasers to iron clad contracts, annual dues, maintenance fee's and other ongoing costs. This membership allows total freedom and flexibility to travel anytime, anywhere, worldwide, with a one-time membership fee and no other fees aside from the low weekly rates when you take a vacation. Browse through a tremendous online catalog of luxury resort properties and select the destination of your choice. (including world famous Sheraton Resort properties, Marriott Resort Properties, Wyndham, Hyatt, WIVC, Club Intrawest, Fairmont, Four Seasons, and many other luxury resort destinations)

#### Q. How am I actually going to realize the savings?

A life time private luxury membership through Global Resorts Network allows you years of savings all for a one-time membership fee. The lifetime membership is only \$7,995. Enjoy wholesale rates at some of the most highly sought after destinations on earth.

## Q. How fast will I receive my membership package and by what method will it arrive?

Membership packages are web based. No hard packages arrive by mail. You will receive an email notification of your username and password to log in within 72 hours after email confirmation.

## Q. How far in advance do I need to give notice once I've chosen the resort week for my vacation?

It is requested you give a 6 day notice.

## Q. Is this another membership where we have to wait to travel or send off certificates?

Not at all. This is a full service travel agency. With us you have the ability to travel immediately without certificates to mail in, no black out dates, and no waiting. You can purchase the perfect vacation and travel now or schedule it months later. Membership purchases an enormous amount of inventory every year in advance which means when you see the vacation you want, buy it and it's yours. It's that simple. The customer service also allows you the convienience of selecting your own travel dates giving you the ultimate in service and selection.

## Q. Customer service is very important to me; if I need help or have questions about a particular resort, is there someone behind the scenes that can assist me?

Customer service is available to answer any and all questions about your luxury vacation. In fact it's so important, each response is reviewed and checked to make sure that accurate information is given insuring all members get the best possible service.

### Q. What about pricing?

There is one service offered yet two purchase points.

Lifetime Silver Membership (2 weeks/year) \$2,995 USD Platinum membership (Lifetime 10 weeks/year) \$7,995 USD

## Q. If I purchase the Silver Membership and then decide to upgrade to a lifetime Platinum membership, can I do it?

Yes. A Silver Member can upgrade to Platinum Lifetime Membership for \$5,000







# Global Resorts Network

many...Benefits!







## Benefits of becoming a Global Resorts Network Vacation Club Member:

Global Resorts Network offers the average person a way to travel in luxury for less than the price of a hotel!

- ✓ Affordable upfront cost
- ✓ Flexibility Travel in prime season with no black out dates!
- ✓ Unlimited Destinations Over 5,000 resorts worldwide!
- ✓ Unlimited Choices Over 250,000 pre-purchased suites worldwide!
- ✓ "Hot Weeks" Hundreds of \$298 Hot Weeks always available!
- ✓ Guest Weeks Great Gift Idea! Or use to bring family or friends on vacation!
- ✓ Cruises Whatever you're looking for, chances are we have it!
- ✓ Easy to Use State-of-the-Art secure online system & personal 1-on-1 Customer Care

✓ Leadership & Staff - We have set the benchmark for superior customer service

Global Resorts Network, is in partnership with a 25 year Industry Leader, one of the most prestigious vacation clubs in the world. For over two decades our partner has set the benchmark for superior customer service and quality accommodations at very attractive prices. Our partner is a leader in the travel industry, with influential buying power to ensure happy members.

"Just a quick note to say thank you very much for helping us organize our honeymoon, we had the most fabulous time. Thank you so very much, we certainly shall not be forgetting our Honeymoon for a very long time."

With thanks, Robert and Cat Toronto, Canada

Global Resorts Members are now served by the most advanced, user-friendly Internet reservation and customer support systems in the travel industry.

Our mission is to continuously expand our register of accommodations through leases, wholesale contracts, and the bulk purchases of accommodation inventory. We also acquire company-owned resorts, either in whole or in part, to facilitate and augment special accommodation requirements.

## The Global Resorts Membership is simple:

- ✓ Pay a one-time fee of \$7,995 to get access to over 5,000+ resorts worldwide.
- Decide where you want to go
- Decide when you want to go
- Decide how many bedrooms you need
- Book online or call Customer Support
- ✓ Pay the exclusive price advertised of \$298 \$799/week



"Hi Everyone! As we've mentioned to many of you already, our trip was absolutely incredible. Every minute of it was thoroughly enjoyable and was truly a trip of a lifetime!!"

Kim and Tony Alberta, Canada

## Leadership & Staff

Global Resorts Network leadership and staff are among the most experienced in the travel industry. Members benefit from and have access to this unparalleled depth of travel industry knowledge and expertise.

Our commitment to superior service, integrity, and attractive prices, are the cornerstones on which we have built our growth and success. From a few offices in Canada and Mexico, we've grown to a worldwide membership, enjoying access to quality accommodations around the globe.

## How can Global Resorts charge \$298/wk for a 5 star resort?

It's simple, all major resorts hate empty rooms! To help fill rooms, specials are offered to exclusive members through companies like Global Resorts Network.

## Back-end revenue!

Keeping high occupancy rates has several benefits. The resorts still have revenue coming in, even if the rates are discounted. And, the most significant benefit is the "back-end" revenue. The resorts make a lot of money from their restaurants, bars, activities, spas, souvenir shops, etc.

Global Resorts Network has pre-purchased over 250,000 suites for their members.

"Thank you for the prompt service, it gives us the confidence that our money is well invested,"

Regards, Gary Booth United Kingdom

